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	Case Study: *WaterWiki* by UNDP Modeled on the similar lines to Wikipedia, WaterWiki was conceived as a means of collecting information and systematically documenting the situation on *Water Governance* in Europe and the CIS. It is a knowledge platform and on-line collaboration tool for water practitioners and experts in Europe and the CIS revolving around a community of Practice (CoP). An on-line information collection and interactive knowledge mapping process that allows a wide range of people to benefit from the information base *WaterWiki* facilitates update of information by and improves information sharing between UNDP staff. The main page has an interactive map, resources pages and country pages as entry points. It has an easy to use, non–hierarchical and simple structure which allows anyone to add, edit, or delete information. Every edit can be undone through a rollback function. Democratic and consensus driven, it supports on-line and real–time editing of joint "ouvres" and is essentially ANARCHIC in nature. It has no rules, no molds and no "musts" Inaugurated with the help of two interns and a zero budget in September 2005, *WaterWiki* adopted a bottom-up approach , gathering as much information online as possible and allowing as many people as possible to contribute information.
Challenges	1. *WaterWiki* carries a lot of good information but it is not easy to find or adequately presented. 2. Water experts and practitioners have expressed a need for resource pages directly related to their areas of work. 3. There is lack of spontaneous sharing, with most of the posted information based on specific requests. 4. *WaterWiki* has only made a limited contribution to the work carried out by most members of the Community of Practitioners. *5.* Given the lack of funds, WaterWiki has been run on a part-time basis by the Regional Water advisor, with the help of interns, resulting in the site becoming an ***organically grown chaos.*** 6. WaterWiki needs more structure and orientation, advanced tagging functions and automated listings. 7. The Navigational aids need to be improved

	8. There is need to enhance WaterWiki with additional features (e.g. links to e-mail, or blogs) to encourage more spontaneous sharing of knowledge.
Recommendations	1. *WaterWiki* should be developed to become the one stop information and knowledge shop for water practitioners and experts. 2. Needs to improve user friendliness with the incorporation of additional functions 3. Promote *WaterWiki* to UN-Water in order to generate the financial support needed to take it to the next level. 4. Choose the best modules from existing open-source solutions and incorporate to enable task to be performed based on compatibility.
The Way Forward	Enhance the appeal of *WaterWik* by making it a true Wiki by: 1. Increasing knowledge and experience by focusing on collaborative writing and publishing by water practitioners and experts 2. Outsourcing non-wiki functions. 3. Upgrading functionality, increasing incentives to participate and making it fun to participate.